

feather&black

Perfect Bedtimes



5 Year Upholstered Bed &
Mattress Protection Plan



The Benefits of the
STAINGARD PLAN

- ✓ *5 years protection*
- ✓ *24 hour Claim Line*
- ✓ *Original value replacement*
- ✓ *National network of professional technicians*
- ✓ *No excess charge*

*Receive a free Tempur or Cotton Quilted mattress protector when you purchase a Staingard protection plan.**

Unfortunately accidents happen

As we spend as much as 8 hours a night in our beds and enjoy those weekend lie-ins, choosing the right bed and mattress is an important decision that can affect our wellbeing.

With Staingard Plus, you can enjoy a perfect nights sleep and those breakfasts in bed, with the knowledge that your Feather & Black bed and mattress will be protected from accidental staining and accidental damage.

Getting help is easy

All you have to do is call our Claim Line any time, day or night, and we'll be able to give you assistance to enable you to continue enjoying your bed for many years to come. Regardless of which quality Feather & Black bed or mattress you select, Staingard protection programmes are supported by two of the biggest names in furniture protection, so you are in safe hands.

Call: 0800 011 4230



the smarter way to look after
your new bed/mattress

WHAT'S COVERED

From the minute your new bed/mattress is delivered,
you are covered for the following:

Stains

- | | | |
|----------------------|---------------------|--|
| ✓ <i>Acids</i> | ✓ <i>Corrosives</i> | ✓ <i>Human & animal bodily fluids</i> |
| ✓ <i>Cosmetics</i> | ✓ <i>Paints</i> | ✓ <i>Dyes & dye transfer from newspaper print or clothing, including denim</i> |
| ✓ <i>Shoe polish</i> | ✓ <i>Superglue</i> | ✓ <i>All food stuff & drink</i> |
| ✓ <i>Ink</i> | ✓ <i>Coffee</i> | |
| ✓ <i>Bleaches</i> | ✓ <i>Ketchup</i> | |
| ✓ <i>Caustics</i> | ✓ <i>Cola</i> | |

For mattress orders under £500 we have a stains only scheme. Please ask in store for more details.

Accidental Damage

(accidental damage means unintended and unexpected damage caused by a sudden and unforeseen event)

- | | | |
|--------------------|--------------------|---|
| ✓ <i>Rips</i> | ✓ <i>Scratches</i> | ✓ <i>Water, liquid or heat marks</i> |
| ✓ <i>Burns</i> | ✓ <i>Breakage</i> | ✓ <i>Pet damage (limited to 3 claims per period of insurance)</i> |
| ✓ <i>Scuffs</i> | ✓ <i>Dents</i> | |
| ✓ <i>Punctures</i> | ✓ <i>Chips</i> | |

The above summary represents the total care plan cover that's available from Staingard. Please check with Feather & Black to ensure you understand and are happy with the cover they offer.

WHAT'S NOT COVERED

- | | |
|----------------------------|---|
| × <i>Commercial use</i> | × <i>Wear and tear</i> |
| × <i>Deliberate damage</i> | × <i>General soiling</i> |
| × <i>Abuse or neglect</i> | × <i>Fading of fabric and materials</i> |
| × <i>Removal of odours</i> | × <i>Accumulated multiple stains</i> |

This is a summary only. Please refer to your certificate of cover for full terms and conditions.

Peace of mind for 5 years

You can now enjoy breakfast in bed, knowing that in the event of a mishap we are here to put things right



Durations of the Insurance

Your Insurance will commence on the date of delivery of your furniture and will continue (subject to the terms and conditions) for a period of five years inclusive of the suppliers construction guarantee period.

Insurer

Your Furniture Insurance has been arranged by Staingard Warranty Group (A trading name of Homeserve Furniture Repairs Limited) and Insured by UK General Insurance Limited on behalf of Ageas Insurance Limited. Homeserve Furniture Repairs Limited and UK General Insurance Limited are authorised and regulated by the Financial Conduct Authority. Ageas Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.

Administrator

This Insurance is administered by Homeserve Furniture Repairs Limited which is authorised and regulated by the Financial Conduct Authority (FCA number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.



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